

Terms and Conditions Online Courses and E-books Textilice

Textilice, located at Proost Banensstraat 40, 6227 XG, Maastricht
Chamber of Commerce: 14111446

Below are the terms and conditions for the courses and e-books offered by Textilice. The term course in the terms and conditions refers to all courses and lessons, both on- and offline, offered by Textilice.

Article 1 Registration and admission

1.1 Registration takes place by means of an invoice or payment link, which can be found on the website www.elearning-textilice.com. By registering, you agree to the terms and conditions mentioned here. You also declare that you have obtained sufficient information regarding the content of the course.

1.2 After Textilice has received your registration, you will receive a confirmation of receipt by e-mail. The registration obliges the student to pay the course fee, even if this automatic confirmation of receipt has not been received.

Article 2 Payment

2.1 The full course fee must be paid within the stated term.

Payment can be made by invoice, direct one-off payment via a payment link or by instalments via a payment link. Instalments are automatically debited from the student's account.

2.2 Textilice is entitled to exclude course participants who do not pay the course fee or who do not pay it on time. Access to the course will be terminated immediately. Even if the website states that the course has unlimited access.

2.3 All costs incurred to collect payments that are overdue, will be borne by the negligent student or employer who has assumed or has taken over the payment obligation. Also all costs and expenses incurred by Textilice in relation to the student's participation in the training* shall be borne by the defaulting student or, as the case may be, by the employer who has assumed or taken over the payment obligation.

*These costs may include, for example, an annual Adobe subscription.

2.4 In the event of continued negligence on the part of the student or the employer, Textilice may exercise its right to terminate the contract and claim damages. If the employer does not fulfil his payment obligations or declares that he is no longer willing to do so, the student may continue the contract in his own name and at his own expense.

2.5 Textilice reserves the right to cancel a course. If a course cannot take place, you will be notified. In addition, full refunds will be made of tuition fees already paid for the course in question.

Article 3 Subscription

3.1 The renewal of training courses takes the form of a subscription. The notice period for a subscription is 1 month. Subscriptions are automatically debited from your account.

Article 4 Withdrawal online course

4.1 A withdrawal period of 14 days starting from subscribing applies to consumers. The course includes downloadable digital content, therefore the withdrawal period of 14 days expires as soon as the consumer has passed chapter 1 of the course. With this, the consumer indicates that he / she has started the execution of the service. And the service is considered to have been delivered. The cancellation period for online courses or lessons listed under "Modular" only applies if the lesson has not yet started.

In case of doubt about proceeding with the course, the consumer can contact us personally at any time (by email or chat) within 14 days (or before chapter 1 has passed) to be informed about the content of the course. In addition, a chapter summary for each course is available on the website for viewing prior to registration.

4.2 No revocation is possible for companies.

Article 5 Withdrawal of e-books

5.1 For private consumers, the right of withdrawal expires as soon as the download link is clicked.

5.2 No revocation is possible for companies.

Article 6 Adobe

6.1 If Adobe is offered with a course, it can only be activated during the personal support period. The personal support period begins immediately upon ordering or registering for the course and ends after 1 year. After the one-year period has expired, Adobe can no longer be activated.

Article 7 Copyright of teaching materials

The copyright on all teaching materials (PDFs, information on the website, videos and others) rests with Textilice. The teaching material may not be reproduced and/or made public or shared or given to third parties by means of print, photocopy, digital (eg email) or in any other way without prior written permission from the management of Textilice. Copyright infringement is considered a crime.

Article 8 Complaints

If you are dissatisfied with the teacher, lesson content, our services or any aspect of our organization, we invite you to let us know as soon as possible.

Article 9 Prices, content, conditions

Textilice reserves the right to change the price, content and conditions of its courses, which change does not apply to a student already enrolled. The current prices, contents and conditions apply at the time of registration.

Article 10 Confidentiality and Personal Data

Textilice, its personnel and/or persons employed /hired by it will treat the information provided by the client confidentially. Textilice complies with the applicable privacy legislation.

Textilice, located at Proost Banensstraat 40, 6227 XG Maastricht, The Netherlands, is responsible for the processing of personal data as shown in this privacy statement.

Contact details

www.elearning-textilice.com

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+31 615642825

JCA Ubachs is the Data Protection Officer of Textilice. She can be reached via info@textilice.nl

Personal data that we process

Textilice processes your personal data because you use our services and/or because you provide this data to us yourself. Below you will find an overview of the personal data that we process:

- First and last name
- Date of birth
- Address data
- Phone number
- E-mail address

Special and/or sensitive personal data that we process

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years old. Unless they have parental or guardian permission. However, we cannot check whether a visitor is older than 16. We therefore advise parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal data about a minor without this permission, please contact us via info@textilice.nl and we will delete this information.

For what purpose and on what basis we process personal data.

Textilice processes your personal data for the following purposes:

- Handling your payment
- Sending our newsletter

- To be able to call or e-mail you if this is necessary to be able to carry out our services
- Inform you about changes to our services and products
- To deliver goods and services to you

Automated decision making

Textilice does not make decisions based on automated processing on matters that can have (significant) consequences for people. This concerns decisions that are taken by computer programs or systems, without involving a person (for example an employee of Textilice).

How long we keep personal data

Textilice does not store your personal data for longer than is strictly necessary to realize the purposes for which your data is collected. We use the following retention periods for the following (categories) of personal data:

Personal data > 7 years > for the purpose of CRKBO registration

Personal details > 7 years > for CRKBO registration

Other data entered on the registration form > 7 years > for CRKBO registration

Personal data should be kept for as long as you have access to the platform. This is necessary to maintain access to the platform.

Sharing personal data with third parties

Textilice only provides to third parties and only if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

View, modify or delete data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Textilice and you have the right to data portability. This means that you can submit a request to us to send the personal data we have about you in a computer file to you or another organization mentioned by you. You can send a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to info@textilice.nl. To ensure that the request for access has been made by you, we ask you to send a copy of your proof of identity with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black in this copy. This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks. Textilice would also like to point out that you have the option to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. You can do that via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal data

Textilice takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly secured or there are indications of abuse, please contact info@textilice.nl

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